

DRS ADEY AND DANCY - PATIENT PARTICIPATION GROUP

Notes from the public meeting called by the PPG on 01/10/19 in the Community Centre from 7.00 - 8-30pm

The venue booked was for the Craven Room with a capacity of 40 people. On arrival it was discovered that there were only about 20 chairs in the room. After some discussion we were moved to the main room courtesy of the centre staff. This was fortuitous as some 107 people appeared for the evening. We were supplied with a microphone which was on a loop so all people could follow the proceedings. A note of thanks has been sent to Mr and Mrs Yeates who do the bookings for the Centre. Attendee forms were issued but with only 50 copies available some people could not respond. However all were encouraged to sign a paper to show interest in the PPG. The results were taken by the Secretary and passed to Jim Hall for analysis and report to next meeting of the PPG.

The evening began with Nigel Briers welcoming the audience and introducing the guest speakers who were Dr Adey and Sam Jeffrey from the Practice and Sue Masterman (Chair of Patient Participation group attached to the Adey/Dancy practice) and Geoff Johnson (Secretary of the PPG).

Both sets of speakers used a slide show presentation which will be available on the website. These are brief notes adumbrating the evening's presentation. There are a separate set of notes on the questions and responses in the final part of the evening which have been prepared by Marian and issued to the participants. Thus the full report of this meeting will consist of this brief report and Marian's report on the discussion and the various slides used by all 4 speakers.

Part 1

Sue and Geoff made a joint presentation and it began with an outline of the purpose of the PPG and emphasised the purpose is to assist the Practice and the Community. We are also seeking new members and support from the community, who will be able to participate in the running of the practice. We are here to help guide patients as well as support the staff.

The PPG aims to assist staff where possible and give vocal support to the initiatives that have taken place eg 15 minute appointments, encourage more on-line usage, and generally try to reduce the pressure on the staff.

There are regular meetings with other PPG's and attendance at the Clinical Commissioning Group meetings. We are now part of a Rural Alliance of x 6 GP practices in the area which may help the rural practices have a stronger voice.

The minutes of the PPG meetings are available on the website as is the analysis of the friends and family forms which are available to all patients in the Practice. These are generally very favourable and are a credit to all the Doctors and staff that make this one of the most highly respected Practices in Cheshire and beyond.

Part 2

Dr Adey and the Practice Manager Sam Jeffrey made a joint presentation using slides which will be available on the website.

They began with details of the staffing in the Practice and the demographics of this semi-rural Practice. They listed the range of services available to patients ranging from Physiotherapy, Minor surgery, Medicals and Proactive Care. The availability of 15 minute appointments has been well received and the onset of telephone and e-consultations and extended weekend and evening service all highlight the wide range of services now available.

The Practice now works with a number of external agencies eg Community Care Team, Tarporley War Memorial Hospital, Beeston View Care Home, as well as the PPG. We are one of 34 GP practices in the West Cheshire CCG.

The 4 CCG's will become one in the new year and the move to share with our local GP Practices in the Rural Alliance will continue to develop. A number of advantages are expected to develop as working together in larger units takes shape in the coming years.

The slides refer to the changes coming with the Rural Alliance and the development of social prescribing by organising link workers to assist in the provision of personalised care. These changes will impact upon the work of the PPG and may highlight the need for increasing support from a developing PPG.

Questions and answers followed the presentations.

Nigel Briers
03/10/2019