



# CHESHIRE VOLUNTARY CAR SCHEME

The Cheshire Voluntary Car Scheme is a service that is provided by volunteer drivers.

It is supported and administered by Cheshire Community Development Trust in partnership with Cheshire West and Chester Council.



To request a driver or for any information please contact the Transport Team on:

**Tel: 01606 784 100**

**email: [transport@cheshirecdt.org.uk](mailto:transport@cheshirecdt.org.uk)**

## What is the Cheshire Voluntary Car Scheme?

The service is provided for people who are unable to access conventional public transport due to mobility issues, physical disabilities or mental health challenges. The scheme's main aim is to alleviate isolation and to provide opportunities for those who are often put at a disadvantage due to lack of accessible transport.

Depending on availability of our volunteer drivers, we can help you with different journeys to the supermarket, the dentist, opticians and, doctors. We also can help with social activities such as visiting friends or relatives.

The Cheshire Voluntary Car Scheme has been set up to help people in the community. With a group of car owners, each volunteering a little of their time, we are able to help you, your neighbours and friends with transport issues.

## How does the Scheme Work?

**Registering for the Service:** To use the car scheme you must first be registered as a passenger, please call **01606 784 100 (Mon - Thurs, 10am - 4pm)** to request a registration form.

**Requesting a driver:** To make a request please call the transport team on **01606 784 100 (Mon - Thurs, 10am - 4pm)** at least 48 hours before you wish to travel.

**Your Journey:** Once confirmed, the volunteer driver will collect you at the agreed time and take you to your destination. If a short wait is required the driver will wait for you, otherwise the driver will return at the

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## **How much does it cost?**

**Annual Administration Fee:** £20 per registered passenger per year (paid April to April, pro-rata) to cover administration costs.

**Journey Fee:** The passenger pays the driver 50p per mile with a minimum fee of £2.50

If the driver waits for up to 30 minutes you will be charged for one journey, if the driver has to wait for longer than 30 minutes you will be charged for a return journey also.

**Additional Payments/Fees:** There should not be any additional payments required other than those stipulated, it is requested that passengers do not offer the volunteer drivers any additional money, payments in kind or gifts as this could indemnify the driver's insurance policy.

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To request a driver, a registration form or for any other information relating to the Cheshire Voluntary Car Scheme, please contact the Transport Team:

**Tel: 01606 784 100**

**email: [transport@cheshirecdt.org.uk](mailto:transport@cheshirecdt.org.uk)**

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**Cheshire Community Development Trust  
Waterside House  
Navigation Road  
Northwich  
CW8 1BE  
[www.cheshirecdt.org.uk](http://www.cheshirecdt.org.uk)**

