

Application Form

To use the service you will need to be a member of the Car Scheme. To register, please telephone 01244 400222 You will be asked to complete and return a short registration form.

We are based at:

Queens House Annexe Queens Road Chester CH1 3BQ

Phone: 01244 400222

Email: enquiries@cheshireaction.org.uk



Chester Community



Car Scheme

This service is supported by Cheshire West and Chester Council, West Cheshire Clinical Commissioning Group and is operated on their behalf by Cheshire Community Action





Explanation

People unable to access public transport due to mobility problems or for those that have difficulty in doing so and live in Rural areas are at a severe disadvantage. Everyday journeys become difficult or even impossible. Depending on availability of our volunteer drivers, we can help you with different journeys to the supermarket, the dentist, opticians and, doctors. We also can help with social activities such as visiting friends or relatives.

The Community Car Scheme has been set up to help people in your community. With a group of car owners, each volunteering a little of their time, we are able to help you, your neighbours and friends with transport.

How the Scheme Operates

What type of journeys?

Most journeys within the Chester district, except those normally carried out by the Ambulance/Health and Social Services.

What does it cost?

The passenger pays the driver a minimum charge of £2.50 to cover a 5 mile radius, anything over the first 5 miles will be charged at 50p per mile there after. If the driver waits for up to 30 minutes you will be charged for one journey, if the driver has to wait for longer than 30 minutes you will be charged for a return journey also.

Annual Administration Fee of £20.00 is to be paid on registration, this can be made payable by cheque or postal order to Cheshire Community Action

Mileage chart

Total charge
£2.50
£2.50
£2.50
£2.50
£2.50
£3.00
£3.50
£4.00
£4.50
£5.00
£7.50
£10.00

How to make a booking?

The registered passenger phones the Car Scheme Co-ordinator and gives details of the journey (As much notice as possible but a minimum of 48 hours is required). The co-ordinator will make contact with available volunteer drivers and try to arrange or him/her to undertake the journey. Details are then confirmed to the passenger.

On the day of the journey the volunteer driver will collect the passenger(s) and take him/her to their destination. If a short wait is required the driver will wait for the passenger, otherwise the driver will return at the agreed time.